



NetLink Risk-Free *Refurbished Equipment Offer*

- ➔ One Year [Limited Warranty](#)
- ➔ System Engineer Pre-Sales Support on Refurbished Equipment
- ➔ System Engineer Post-Sales Support on Refurbished Equipment
- ➔ Save up to 80% off List with System Engineer Refurbished Equipment

System Engineer Pre-Sales Phone Support for Refurbished Equipment

NetLink has, on staff, certified system engineers for inventoried products. These experts are here to assist you in getting the right refurbished equipment for your application. They are available to answer any technical questions (configuration, control, connection, cables, application-specific) about equipment you would like to purchase from NetLink. NetLink stands behind ALL recommendations made by our System Engineers. When we tell you that a piece of equipment will satisfy an application requirement, and if it does not, we will be happy to replace the equipment or refund your money at our option.

System Engineer Post-Sales Tech Support for Refurbished

Our Risk-Free Refurbished Equipment Offer includes post-sales technical support.

Product Returns for Other than DOA and Warranty

Customer's must contact NetLink for a Return Material Authorization (RMA) number prior to any equipment return. RMA's are void 30 days after issuance. Product returns within thirty (30) days of shipment are subject to a 15% Restocking Fee. No returns will be accepted after thirty (30) days. If payment was made via credit card, your credit card will be credited the gross amount less the restocking fee and freight once the product has been received by NetLink complete with cables/cords and in the original boxes/packaging, and meets inspection. If you have an open account with NetLink, your account will be credited the gross amount less the restocking fee and freight once the product has been received by NetLink complete with cables/cords and in the original boxes/packaging, and meets inspection. The customer is responsible for the returning freight.

Toll Free Tech Support: 888-677-0712